



# INITIAL STEP-BY-STEP GUIDE



An initial step-by-step guide to make the most of your booking.

# Welcome!!

*Welcome to our Wellness Collective! We are pleased to offer a variety of room hire options to suit your needs. Please review the following information to understand our offerings, additional services, and terms and conditions*



## *Small Room*

**\$27 + GST per hour**

Suitable for most massage, reiki, and treatments where the client lies down.

*Features:*

- 60cm wide comfortable bed
- 1 chair for the client
- 1 stool for the practitioner

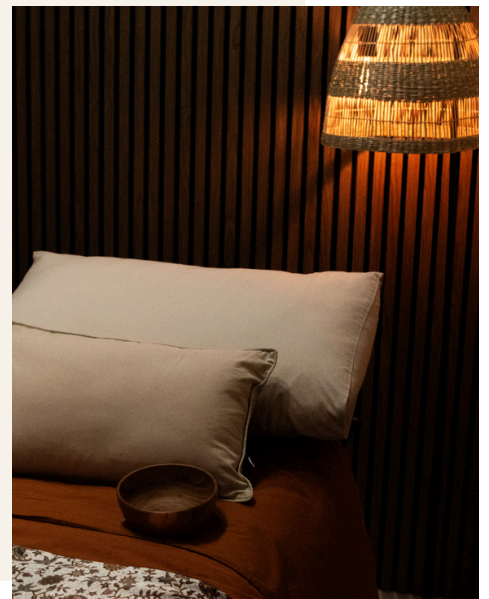
## *Big Room*

**\$35 + GST per hour**

Purpose: Ideal for treatments or sessions that require more space, water, and a desk.

*Features:*

- 75cm wide comfortable bed with an electric blanket
- Lamp
- 2 chairs
- Desk
- Small sink







## *Additional Services*

- Towel Hire/Use: \$10 on top of any booking
- Alternative: You are welcome to bring your own towels if you prefer

## *Discounts*

- We offer a discount for extended bookings:
- \*6-hour Booking (Day Booking): Receive a 20% discount off the total fee

# Cancellation Policy & Deposit

A \$50 deposit is required to begin hiring our rooms, and we have a 48hr cancellation policy to cancel bookings.

In the event you don't cancel within this time, the \$50 deposit will be absorbed.



Deposit of payment can be made to:

**Oshun Retreat**

**BSB:** 063234

**ACC:** 1090230

# Terms and Conditions

**Availability:** Bookings are subject to room availability.

**Payment:** Full payment is required 48hrs before the booking.

**Cancellations:** Cancellations must be made at least 48 hours in advance to avoid a cancellation fee.

**Towel Hire:** Towel hire is an optional service and is charged on top of the room hire fee which is \$10. You are welcome to bring your own towels instead.

**Discounts:** A 20% discount is applied to bookings of 6 hours or more, considered a day booking.

**GST:** GST is calculated at 10% of the total fee.

## *invoice*

Once you've completed the deposit payment and we've received and verified the receipt on our end, we'll send you an invoice via Xero. Please ensure timely payment to avoid any issues. Additionally, if your stay exceeds the agreed duration, extra hours will be charged accordingly.



“Once you've completed the initial steps, we can move forward with the next procedures. We'll provide you with all the necessary details on what to do upon your arrival at the studio.”

Thank you for completing the initial steps of your booking process.

As the next step, please kindly send us the *receipt of your payment* once the transaction is complete.

Afterward, we kindly ask you to wait for our reply, in which we will provide you with another PDF that includes a detailed guide for setting up and closing the room.

Thank you for your cooperation.

We look forward to ensuring a smooth and enjoyable experience in our space.

Warm regards,

Kira xx

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*Thank you!*

Oshun Wellness Collective—  
Located just next door at 22  
Gellibrand crescent, Reservoir. It's  
a place to be nurtured and cared  
for, off the yoga mat.



[hello@oshunretreat.com.au](mailto:hello@oshunretreat.com.au).

[oshunyoga.com.au](http://oshunyoga.com.au)

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